

## Update on Implementation of Recommendations arising from Disabled Access Scrutiny Review

Recommendations for <b>City of York Council</b> approved by Cabinet June 2015	Update as of March 2016	Update as of September 2016
<p>ii) Communicate comprehensively through DisabledGo, with all York venues included on the DisabledGo website the benefits of including a DisabledGo link on their own website – highlighting the benefits it could bring to the venue and its visitors/customers (see paragraphs 77 &amp; 80 of Appendix 1 of review final report).</p>	<p>The new contract with Disabled Go was renewed for the next 3 years. The arrangements will include refreshing web content, linking more effectively with local equality representatives e.g. EAG, and with partner organisations.</p>	<p>DisabledGo's Quality Team is looking at incorporating the request for venues to display the DG logo, into their annual call to each venue. However, some small venues do not have a website and in some large companies, the contact they have would not be able to assist with this type of question. Communities &amp; Equalities Team are meeting DG in October for an update. In addition, following the renewal of the contract, DisabledGo set up a work experience offer for volunteers/equality representatives to assist in assessing York venues and we are signposting people to that. Attendance at future EAG meetings by Disabled Go will keep CYC and equality reps informed about new venues on the website and give the opportunity to suggest new ones.</p>

<p>iii) Introduce an annual event around York's disabled people past and present (see bullet point 7 in paragraph 55 and paragraph 75 of Appendix 1 of review final report).</p>	<p>This would require a minimum budget of £5 -8k, without which it will not be possible to introduce such an event.</p>	<p>As there is no funding available for this, a growth bid would be required to finance the creation / marketing of such an event, which would need to be applied for through the annual budget setting process.</p>
<p>v) Liaise with bus providers on policy around access and remind them of the needs of York residents and visitors and the barriers poor access to public transport creates for disabled people trying to access York's heritage and cultural offer (see paragraphs 71 of Appendix 1 of review final report).</p>	<p>We will engage with the city's bus operators through the York Quality Bus Partnership and the York Bus User Group to highlight issues experienced by disabled people in attempting to use public transport services.</p>	<p>Engagement with bus operators is ongoing.</p>
<p>vi) Introduce a downloadable mobile application free to the public – the application to contain a comprehensive guide to accessible facilities in York. One example is the 'AccessAble' app provided by DisabledGo (see paragraph 78 of Appendix 1 of review final report).</p>	<p>The 'iTravelYork' website is smart phone friendly, is updated on a daily basis and includes pages specifically to assist those with disabilities. The Council's transport team welcomes suggestions for how these pages might be improved.</p>	<p>iTravelYork website continues to be the main location for travel information for all residents and visitors with disabilities.</p>
<p>vii) If such an application is adopted, a marketing campaign should be run advising residents and visitors of the availability of the application &amp; its benefits.</p>		